CheckMyRoutes®

Quick User Guide: Password Recovery

Step 1
Press "*Forgot password?*" button to recover your password as it shown here:

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VoIP routes quality benchmark

Home   Pricing   Support   Sign In

Sign In

Login

Login

Password

Password

☐ Remember me · Forgot password?

"*Forgot password?*"
button here.

Log In

Don't have an account? Sign up!

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Step 2
Fill in e-mail field and click on the "*Get New Password*" button as it shown:

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Home   Pricing   Support   Sign In

Password recovery

Follow the next steps to reset your account password:

1. Enter your e-mail address, registered with the account
2. Receive instructions on your e-mail
3. Follow the instructions to recover the access to your account

Email   trialuserofcmrs@gmail.com

Get New Password

Enter your e-mail address, registered with the account

Click no the "Get New Password" to receive instructions on your e-mail

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Step 3
Once you see the message as shown:

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Home   Pricing   Support   Sign In

Password recovery

The letter with a password reset link was sent to **trialuserofcmrs@gmail.com**. Please, follow the instructions in the letter!

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Please, go to check your mailbox for recovery link.

Step 4
Once you see the letter from CMRs as shown:

Dear Trial User,

We received a request to recover the password for the account associated with this e-mail address. If you made this request, please follow the instructions below.

Click on or copy and paste the link below to set your new password:
https://www.checkmyroutes.com/index.php?p=recovery&reset=1&account

The token embedded in this link will be <u>valid for the next hour only</u>. If you do not reset your password in the next hour, you will need to request another password reset from the login page. If you did not request this action, please open a support ticket at <u>https://www.checkmyroutes.com/support</u> immediately.

Your login is: **TrialUser**.

Please do not reply to this email, as this account is not monitored.

--
Sincerely,
Administration
CheckMyRoutes

CheckMyRoutes values your privacy. At no time has CheckMyRoutes made your email address available to any other CheckMyRoutes user without your permission.
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Click on or copy and paste the link from letter to set your new password.

Step 5
Once you can see notification on CMRs site as shown:

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Home   Pricing   Support   Sign In

Password recovery

Your new password was sent to e-mail **trialuserofCMRs@gmail.com**!

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Please, go to check your mailbox for New Password generated by CMRs system. You can keep it or change it to your own.

Step 6
Once you see the letter from CMRs as shown:

Dear Trial User,

Your login is: **TrialUser**.

Your new password is ▓▓▓▓▓▓▓

Please, change your password after the sign in.

If you did not request this action, please open a support ticket at https://www.checkmyroutes.com/support immediately.

Please do not reply to this email, as this account is not monitored.

--
Sincerely,
Administration
CheckMyRoutes

CheckMyRoutes values your privacy. At no time has CheckMyRoutes made your email address available to any other CheckMyRoutes user without your permission.
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Copy your New Password generated by CMRs system and use it for Log In to your account.

Step 7
Once you have got New Password - Log In to CMRs with it:

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Home   Pricing   Support   Sign In

Sign In

Login   TrialUser

Password   ••••••••

☐ Remember me · Forgot password?

Log In

Don't have an account? Sign up!

Enter your login, associated with your account

Enter your new password, associated with your account

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NOTE:
Do not share your password and logs to another person to keep your account secure!!!

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Now you're in.
But you want to change password to more suitable?
Than go to the Step 8.

Projects | Trunks | Scheduler | Statistics | + Trunk | + Project

Show [10 ▾] entries

Search: [   ]

▲ Executed	Destinations	Trunk	Calls	ASR	Timeout	PFAS
		No data available in table				

Showing 0 to 0 of 0 entries

Previous   Next

Step 8
Once you have got New Password - Log In to CMRs with it:
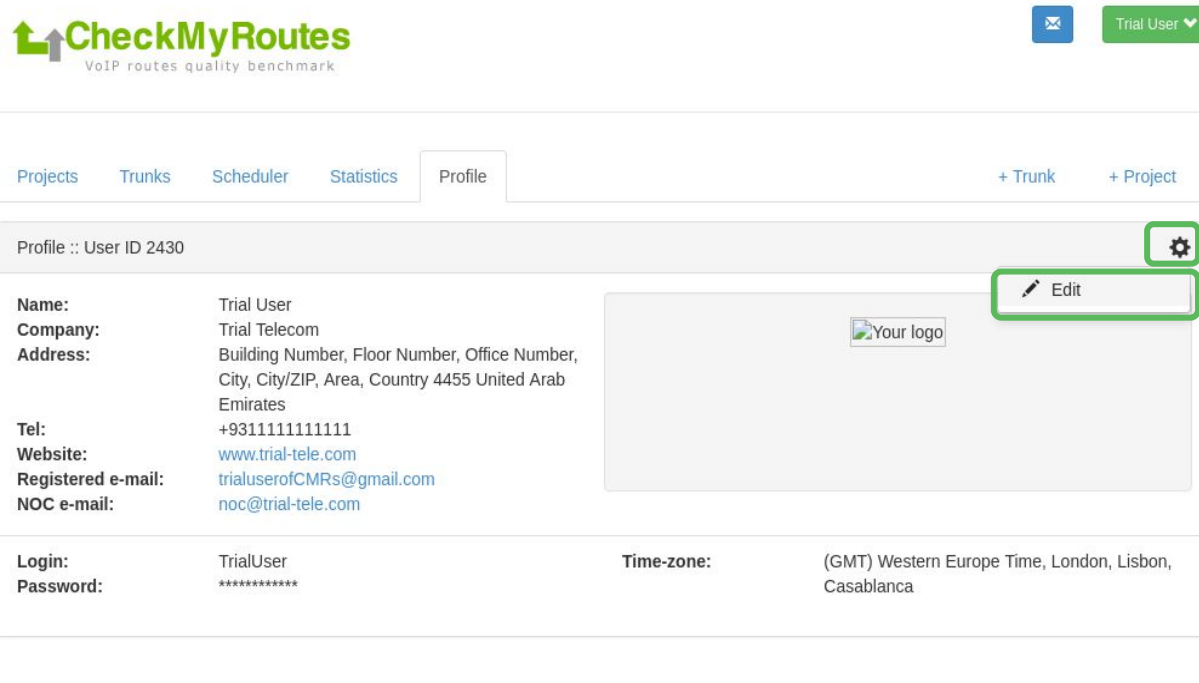
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First - Press Account button to open Account sub-menu tabs

Trial User ▾

Profile
Groups
Subscription

Logout

Secondly - Press Profile button to see your Profile tab

Projects	Trunks	Scheduler	Statistics

Show 10 ▾ entries

Search: [   ]

▲	Executed	⇕	Destinations	⇕	Trunk	⇕	Calls ⇕	ASR ⇕	Timeout ⇕	PFAS ⇕

No data available in table

Showing 0 to 0 of 0 entries

Previous   Next

Step 9
Once you are on the Profile tab you can edit your personal information and other account configurations

First - Press Cogwheel button to open additional sub-menu

Secondly - Press Edit button to open configurations page

Step 10
Once you are on the Profile Edit Page find <u>Credentials</u> field to change your password:

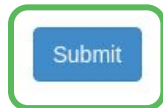Credentials

Login*

TrialUser

Password

••••••••••••

* Leave empty password to skip changing

Password again

••••••••••••

First - Input your password

Secondly - Control password input

Submit

Thirdly - click "Submit" button to apply changes

Step 11
Log In to CMRs with your new password

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Home   Pricing   Support   [Sign In]

Sign In

Login   TrialUser

Password   ••••••••

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Enter your login, associated with your account

Enter your new password (manually changed), associated with your account

NOTE:
Do not share your password and logs to another person to keep your account secure!!!